CLEAN RESET

Installation Guide

A safe, guided reinstall of SharkSight v1153

TARGET VERSION

v1153

Read this first

Clean reset erases SharkSight settings, local licence activation, cache, updater state and app-private data. You must reactivate the same licence and re-enter settings afterward.

WHAT RESETS

SharkSight only

- Settings and local activation
- Cache and updater state
- App-private SharkSight data

WHAT STAYS

Other apps untouched

- SharkControls and BLE Helper
- BYD, Android and OEM apps
- Protected apps verified unchanged

SUPPORTED INSTALLED SHARKSIGHT RELEASES

The installer verifies the complete installed APK on the approved BYD AUTO head unit. Any other build stops before data is erased.

1116 1129 1131 1135

YOUR DOWNLOAD

`SharkSight-Clean-Reset-v1153-PRIVATE-Mac.zip`

SHA-256

```
8914e5d8c8f2a6c5b14d162268b4269641eb8a34a1b52728b79a03a184a56654
```

Use this package only when Sharkware Support directs you. It is not a Sharkware Hub or SharkControls installer.

Before you start

PREPARE

Set up a safe, uninterrupted reset

Complete these checks while parked. Do not start until the head unit, licence and connection are ready.

1. **Park and keep power on**

   Park safely and keep the vehicle and head unit powered for the entire reset.

2. **Close camera activity**

   Close reverse and 360-degree views. Stop recording, Live, playback, Sentry and update activity, then close SharkSight.

3. **Have the licence ready**

   Keep the existing SharkSight licence key or reference available. The head unit needs internet access for reactivation.

4. **Join the same trusted Wi-Fi**

   Connect this Mac and the head unit to the same trusted Wi-Fi network.

5. **Find the current IP address**

   Note the head unit's current Wi-Fi IPv4 address. The usual ADB port is 5555 unless another port is already configured.

6. **Confirm Wi-Fi ADB is already authorised**

   Wireless ADB must already be available and authorised. This installer does not enable ADB, use USB or scan other devices.

7. **Check free space**

   Make sure the Mac has enough free space for the installer's verified read-only media export.

DOWNLOAD & EXTRACT

1. **Download the ZIP**

   Use the filename and checksum shown on page 1 from SharkSight Diagnostics.

2. **Extract everything**

   Fully extract the ZIP. Do not run the launcher from inside the ZIP preview, and keep the entire extracted folder together.

3. **Keep it together**

   Run the launcher only from the complete extracted folder.

Open safely on your Mac

MACOS SECURITY

Use only the supported approval path

This exact launcher is executable and does not use sudo or normally request an administrator password. Keep the extracted folder intact and verify the ZIP checksum on page 1 before opening it.

1 TRY THE NORMAL OPEN FIRST

In Finder, open the fully extracted folder and double-click Install SharkSight Clean Reset.command.

2 FOR AN UNVERIFIED-DEVELOPER PROMPT

- Use this path only when macOS says the developer cannot be verified or it cannot check the item for malicious software.
- After the first blocked launch, open System Settings > Privacy & Security.
- Scroll to Security and choose Open Anyway for this exact launcher, then confirm Open.
- Proceed only when the launcher name and extracted package match this guide. If Open Anyway is absent or the message names another item, contact Sharkware Support.

PASSWORDS ARE PRIVATE

If macOS asks for your Mac login password while approving Open Anyway, enter it only in the Mac prompt. If Terminal ever shows Password:, typing displays no characters or dots—type carefully, then press Return. Never send or tell anyone your password. Cancel an unexpected request and contact support.

IF TERMINAL SAYS PERMISSION DENIED

Close Terminal and extract the exact ZIP again with Finder, then open the launcher from the new extracted folder. If it still fails, keep the folder and error message and contact support; do not use internet commands to change Mac security.

Stop for a danger warning

If macOS says the item contains malware, is malicious, will damage your computer or is damaged, do not use Open Anyway. Keep the warning and contact Sharkware Support.

Run the clean reset

INSTALL

Follow the launcher exactly

The installer performs read-only verification first. Nothing is erased until all checks pass and you type the final confirmation.

1. **Open the launcher**

   Double-click Install SharkSight Clean Reset.command.

2. **Enter the head unit address**

   Enter the current Wi-Fi IPv4 address when asked. Use port 5555 unless another port is already configured.

3. **Wait for verification**

   The installer checks the package, vehicle, installed SharkSight release, protected apps and current camera/recording state.

4. **Confirm the host export completed**

   Continue only after the installer prints the verified export message shown below.

   ```
   Verified read-only host media export: <folder>
   ```

5. **Read every on-screen confirmation**

   Answer each prompt accurately. The host export does not claim to include app-private SharkSight data.

6. **Enter the final confirmation**

   After reviewing the warning, type the exact phrase below.

   ```
   ERASE SHARKSIGHT DATA AND INSTALL 1153
   ```

Keep the vehicle powered

Do not open SharkSight, reverse view or 360 view while the reset is running. Do not disconnect Wi-Fi or move the installer folder.

Finish and recover safely

AFTER SUCCESS

Reactivate, restore and verify

Success is reported only after v1153, its embedded helpers, protected apps, restored accessible media and SharkSight startup are verified.

1. **Keep the receipts**
   Save the printed media-export and support-log paths.
2. **Check the version**
   About must show UNIFIED v7.819208 2026-10-16 23:15:00 NZDT.
3. **Reactivate**
   Reactivate the same SharkSight licence while online.
4. **Restore settings**
   Re-enter SharkSight settings manually.
5. **Check restored media**
   Look under Download/SharkSight/RestoredAfterCleanReset.
6. **Parked function check**
   Check recording, save, playback and Live. Reboot once, then check reverse and 360-degree views.

IF THE INSTALLER STOPS

Before erasure

- Read the STOP reason and correct only that condition.
- Rerun the unchanged launcher from the complete folder.
- Never substitute an APK or bypass a check.

After erasure begins

- Leave the vehicle parked and powered.
- Do not start another reset or install another APK.
- Keep the export, journal and log unchanged; contact support.

IF INSTALLATION IS INTERRUPTED

Keep the recovery evidence

Keep the installer folder and error message and contact Sharkware Support. Do not start a fresh reset.

DO NOT Do not use Sharkware Hub or SharkControls instructions for this package. Do not enable USB fallback, scan other devices, remove recovery files or start a fresh reset after interruption. Do not disable Mac security or run the APK separately.